Patient-Centered Care for Addictions Treatment: *Findings from a Scoping Review*

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Lisbon Addictions Conference 2019
Conflict of Interest:

I have no conflicts to declare.
“I find that methadone doctors don’t really care. They only care about the [takeaway doses] . . . I want to sit down and talk to somebody who cares, who wants to listen”.

“The doctor that’s runnin’ the show… he treats me like a friend… ‘Cause some people need to be listened to and talk. Not about his disease… but just to listen.”

A Concept Analysis of Person-Centered Care

Stephanie Morgan, MSN, RN, FNP-BC
Linda H. Yoder, MBA, PhD, RN, AOCN, FAAN

A Dimensional Analysis of Patient-Centered Care

Jennifer Lynn Hobbs
Four overlapping principles:

- Holistic Care/Bio-Psycho-Social Perspective
- Individualized Care
- Collaborative Care/Shared Decision Making
- Therapeutic Alliance
Scoping Review Aims:

① To explore how patient-centered care principles have been defined in substance use treatment settings.

② To examine what outcomes of patient-centered care have been measured in substance use treatment settings.
Records identified through database searching (n=4730)

Additional records identified through other sources (n=52)

Records after duplicates removed (n=2951)

Title/Abstract review (n=2951)

Records excluded (n=2556)

Full-text records assessed for eligibility (n=395)

Full-text records excluded (n=246)
  - 18 could not be located
  - 228 not meeting eligibility criteria

Total records included in synthesis (n=149)

PRISMA-ScR Flow Diagram
Aim 1: Defining Characteristics

- Non-judgment, respect, accepting (n=37)
- Empathy, understanding, warmth (n=32)
- Empirically-based definition, e.g., Working Alliance Inventory (n=56)
- Client and provider negotiation in decision-making process (n=31)
- Autonomous decision-making (n=17)
- Assess individual client's needs (n=29)
- Delivers care according to need and preference (n=24)
- Primary care and Psychosocial services directly integrated (n=25)
- Coordinates services (n=15)
- Consider gender responsive services (n=9)
- Holistic Care (n=35)
- Individualized Care (n=43)
- Shared Decision-Making (n=53)
- Therapeutic Alliance (n=107)

Aim 1: Defining Characteristics
Aim 2: What Outcomes of PCC
Key Messages

1) Despite that references did not refer to existing PCC frameworks, efforts have been made to understand individual dimensions of PCC

2) The directed content analysis revealed some context specific characteristics that should now be triangulated with patient and provider perspectives

3) If our goal with PCC is to improve treatment experiences, than we may need to further consider what outcomes should be measured in relation to PCC
Thank You!

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Acknowledgements:
Ursula Ellis, Health Science Librarian UBC
Canadian Institutes of Health Research